

Vendor	Vendor's Name	<----- In the sheets of this document, the vendor should only fill in the aqua cells,
	Vendor's NMS Product / Suite Name	Product Name
	Vendor's Web Address	Web Address
	Vendor's Phone Number	Phone Number

Contact	Contact Name	Name
	Contact's Title	Title
	Contact Phone Number	Phone Number
	Contact Fax Number	Fax Number
	Contact Email address	Email address
	Contact Physical address	Physical address

Please only complete the sections below if the contact for the Australian region is different from the contact shown above

Local Contact	Contact Name	Name
	Contact's Title	Title
	Contact Phone Number	Phone Number
	Contact Fax Number	Fax Number
	Contact Email address	Email address
	Contact Physical address	Physical address

Hide these cells below when sending to the vendors

Section	Description	Req.	FC	NC	PC	WC	CC	Totals	Mandatory NC
1	NMS HARDWARE & SOFTWARE	Mandatory	20	0	0	0	0	20	0%
		Total	36	0	0	0	0	36	0%
2	SERVICE ACTIVATION & PROVISIONING	Mandatory	8	0	0	0	0	8	0%
		Total	15	0	0	0	0	15	0%
3	NETWORK RESOURCE MANAGEMENT	Mandatory	44	0	0	0	0	44	0%
		Total	83	0	0	0	0	83	0%
4	CONFIGURATION MANAGEMENT	Mandatory	20	0	0	0	0	20	0%
		Total	38	0	0	0	0	38	0%
5	GEOGRAPHIC INFORMATION SYSTEM	Mandatory	9	0	0	0	0	9	0%
		Total	21	0	0	0	0	21	0%
6	DISPATCH MANAGEMENT	Mandatory	0	0	0	0	0	0	0%
		Total	11	0	0	0	0	11	0%
7	ALARM / FAULT MANAGEMENT	Mandatory	28	0	0	0	0	28	0%
		Total	113	0	0	0	0	113	0%
8	BILLING MANAGEMENT	Mandatory	0	0	0	0	0	0	0%
		Total	3	0	0	0	0	3	0%
9	PERFORMANCE MANAGEMENT	Mandatory	0	0	0	0	0	0	0%
		Total	23	0	0	0	0	23	0%
10	TROUBLE TICKET MANAGEMENT	Mandatory	0	0	0	0	0	0	0%
		Total	32	0	0	0	0	32	0%
11	SECURITY MANAGEMENT	Mandatory	5	0	0	0	0	5	0%
		Total	8	0	0	0	0	8	0%
12	SERVICE MONITORING MANAGEMENT	Mandatory	0	0	0	0	0	0	0%
		Total	6	0	0	0	0	6	0%
13	CUSTOMER NETWORK MANAGEMENT	Mandatory	0	0	0	0	0	0	0%
		Total	5	0	0	0	0	5	0%
14	LINE TEST MANAGEMENT	Mandatory	0	0	0	0	0	0	0%
		Total	5	0	0	0	0	5	0%
15	CONSOLIDATION PLATFORM	Mandatory	0	0	0	0	0	0	0%
		Total	2	0	0	0	0	2	0%
16	TRAINING, DOCUMENTATION & SUPPORT	Mandatory	15	0	0	0	0	15	0%
		Total	19	0	0	0	0	19	0%
Totals			420	0	0	0	0	420	0%

Note: [See the worksheet "Definitions" for definitions relating to this spreadsheet](#)

DEFINITIONS

Status	FC	Fully Compliant	This functionality is available in the baseline installation of the proposed software
	NC	Not Compliant	This functionality is not able to be supported by the proposed software
	PC	Partially Compliant	This functionality is partially supported by the proposed software. Provide description of what is / isn't supported
	WC	Will Comply	This functionality is not available in the baseline installation of the proposed software, but will be provided with customisation of the baseline product
	CC	Can Comply	This functionality is only available with additional software modules that are currently available, but incur an additional cost
Requirement		Mandatory	This functionality is a key requirement of the software
		Preferred	This functionality is desired by the client, but is not a key requirement
		Optional	This functionality is desired by the client, but it should not be provided if extra cost is incurred
Module			The respondent should fill in this section to indicate which module/s of its software suite performs the functionality requested for the given item

1 NMS HARDWARE & SOFTWARE

Item	Description	Requirement	Status	Module	Comments (if required)
NMS Hardware and Software					
1.1	NMS hardware and software system must allow for high availability, scalability (of the network under management and the number of system users) and be able to interface to external systems such as Billing or GIS packages.	Mandatory	FC		
1.2	Vendor's Name's proposed NMS software system must have a user-friendly GUI interface	Mandatory	FC		
1.3	Vendor's Name's proposed NMS software system has a user-friendly Web (browser) interface	Optional	FC		
1.4	System supports Client - Server or browser-based architecture	Mandatory	FC		
1.5	A scalable number of client workstations should be capable of being supported from multiple different locations in different time zones. Please comment if there are limits or license thresholds on the number of clients	Mandatory	FC		
1.6	Multiple client workstations should be capable of operating simultaneously. Please comment if there are limits or license thresholds on the number of clients operating simultaneously	Mandatory	FC		
1.7	Software installed on client workstations shall be compatible with operation under WindowsXP (or higher)	Mandatory	FC		
1.8	Server software shall operate on a Windows Server platform	Preferred	FC		
1.9	Database should be based on Microsoft SQL 2005 / 2008 Database Environment	Preferred	FC		
1.10	Software shall have online documentation and user assistance tools	Mandatory	FC		
1.11	The system should support roll-backs if the user decides the information entered is now invalid	Preferred	FC		
1.12	The system should keep a log of all actions performed on the database	Mandatory	FC		
Backup and Disaster Recovery					
1.13	The backup should include but not be limited to the following: (A) Operation System Configuration Setup (eg user/password, network config, file systems, etc.) (B1) Database System (DBMS) and/or NMS Applications [manual] (B2) Database System (DBMS) and/or NMS Applications [automatic] (C1) Database (eg. database/table/table-space, etc.) [manual] (C2) Database (eg. database/table/table-space, etc.) [automatic]	Preferred	FC		
		Preferred	FC		
		Mandatory	FC		
		Preferred	FC		
		Mandatory	FC		
1.14	The recovery procedure must include but not limited to the following conditions: (A) Power failure at the host machine (B) Power failure at the terminal	Optional	FC		
		Optional	FC		
		Optional	FC		