

OSS Training Mentoring Plan

Level ID	Competency Skill ID	Activity Type	Venue	Activity Name	Provider's Name	# of Days	Proposed Quarter	Proposed Year	Activity Category
Basic	Core OSS concepts	Training Course	Others	An introduction to OSS	http://passionateaboutoss.com/oss-consultancy-training/an-introduction-to-oss/	2	Q-4	2019	Technical
Basic	Core OSS concepts	Training Course	Others	Defining OSS Naming Conventions and Terminologies	http://passionateaboutoss.com/oss-consultancy-training/defining-naming-conventions/	1	Q-4	2019	Technical
Basic	Understanding <client> Environment	Work Assignm	<client>	Describing <client>'s OSS Naming Conventions and Terminologies	Mentor Review	8	Q-4	2019	Technical
Basic	Core OSS concepts	Conference	Intl.	TM Forum's Digital Transformation Asia (DTA)	https://dta.tmforum.org Mentor review of summary paper	3	Q-4	2019	Technical
Basic	Core OSS concepts	Training Course	Others	TM Forum Framework Overview	https://www.tmforum.org/training-certification/course-information-pages-online/framework-overview/	2	Q-1	2020	Technical
Basic	Understanding <client> Environment	Work Assignm	<client>	Describing <client>'s OSS/BSS Application Architecture using the TAM	Mentor Review	5	Q-1	2020	Technical
Basic	Core OSS concepts	Training Course	Others	Identifying and Mitigating Your Biggest OSS Risks	http://passionateaboutoss.com/oss-consultancy-training/oss-risk-planning/	1	Q-1	2020	Technical
Basic	Understanding <client> Environment	Work Assignm	<client>	Identify <client>'s biggest OSS risks	Mentor Review	3	Q-1	2020	Technical
Basic	Core OSS concepts	Training Course	Others	Strategic Analysis of your OSS	http://passionateaboutoss.com/oss-consultancy-training/strategic-analysis/	2	Q-2	2020	Business
Basic	Understanding <client> Environment	Work Assignm	<client>	Strategic Analysis of <client>'s OSS	Mentor Review	5	Q-2	2020	Business
Basic	Core OSS concepts	Training Course	Others	OSS Persona and Workflow Mapping	http://passionateaboutoss.com/oss-consultancy-training/oss-persona-and-workflow-mapping	1	Q-2	2020	Technical
Basic	Understanding <client> Environment	Work Assignm	<client>	<client>'s Key OSS Persona and Workflows	Mentor Review	4	Q-2	2020	Technical
Basic	Core OSS concepts	Conference	Intl.	TM Forum's Digital Transformation World (DTW)	https://dtw.tmforum.org Mentor review of summary paper	3	Q-2	2020	Technical
Basic	Understanding <client> Environment	Work Assignm	<client>	Identify <client>'s OSS/BSS Data Sources	Mentor Review	5	Q-3	2020	Technical
Basic	Understanding <client> Environment	On Job Trainin	<client>	Understanding <client>'s OSS/BSS Data Sources	TBC - probably internal <client> resources to show how to view data model and data sets for each of the relevant OSS/BSS data sources identified in the previous step		Q-3	2020	Technical
Basic	Core OSS concepts	Training Course	Others	Digital Maturity & Transformation Fundamentals	https://www.tmforum.org/training-certification/course-information-pages-online/digital-maturity-transformation-fundamentals-course/	2	Q-4	2020	Technical
Basic	Understanding <client> Environment	Work Assignm	<client>	Describing <client>'s Digital Maturity (with DMM)	Mentor Review	7	Q-4	2020	Technical

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Professic	Core OSS concepts	Certification	Others	Application Framework (TAM) Fundamentals	https://www.tmforum.org/training-certification/course-information-pages-online/application-framework-tam-fundamentals/	3	Q-4	2020	Technical
Professic	Core OSS concepts	Certification	Others	Business Process Framework (eTOM) Fundamentals	https://www.tmforum.org/training-certification/course-information-pages-online/business-process-framework-etom-fundamentals/	3	Q-1	2021	Technical
Professic	Core OSS concepts	Certification	Others	Information Framework (SID) Fundamentals	https://www.tmforum.org/training-certification/course-information-pages-online/information-framework-sid-fundamentals/	3	Q-1	2021	Technical
Professic	Core OSS concepts	Certification	Others	TM Forum Open API Fundamentals	https://www.tmforum.org/training-certification/course-information-pages-online/tm-forum-open-api-fundamentals/	3	Q-1	2021	Technical
Professic	Strategic OSS concepts	Training Course	Others	Developing your OSS Roadmap	http://passionateaboutoss.com/oss-consultancy-training/developing-your-oss-roadmap/	2	Q-1	2021	Technical
Professic	Strategic OSS concepts	Work Assignment	<client>	Developing an OSS Roadmap for <client>	Mentor Review	12	Q-2	2021	Technical
Professic	Core OSS concepts	Conference	Intl.	TM Forum's Digital Transformation World (DTW) in Copenhagen TBC	https://dtw.tmforum.org Mentor review of summary paper	3	Q-2	2021	Technical
Professic	OSS Transformation	Training Course	Others	Preparing Your OSS Business Case	http://passionateaboutoss.com/oss-consultancy-training/preparing-an-oss-business-case/	3	Q-3	2021	Technical
Professic	OSS Transformation	On Job Training	<client>	Preparing a Real / Sample OSS Business Case for <client>	Mentor Review	4	Q-3	2021	Technical
Professic	OSS Transformation	Training Course	Others	Gathering Your Specific OSS Requirements	http://passionateaboutoss.com/oss-consultancy-training/oss-requirements-matrix/	3	Q-3	2021	Technical
Professic	OSS Transformation	On Job Training	<client>	Gathering Requirements for a Real / Sample OSS project for <client>	Mentor Review	5	Q-4	2021	Technical
Professic	OSS Data Visualisation & Insight Generation	Training Course	Others	Data science & Big data Analytics Basics	https://www.coursera.org/learn/data-analytics-business	3	Q-4	2021	Technical
Professic	OSS Data Visualisation & Insight Generation	Training Course	Others	Data science Coding	TBC - dependent on <client> data sources	2	Q-4	2021	Technical
Professic	OSS Data Visualisation & Insight Generation	Shadowing	<client>	Shadow <client> data science team to understand data models and coding techniques	<client> Data Science Team	3	Q-4	2021	Technical
Professic	OSS Data Visualisation & Insight Generation	Training Course	Others	OSS Metrics that Matter	Passionate About OSS Custom Course	2	Q-1	2022	Technical
Professic	OSS Data Visualisation & Insight Generation	Shadowing	Intl.	Compare dashboard of metrics that matter for execs at other company / ies	TBC which company/ies	3	Q-1	2022	Technical
Professic	OSS Data Visualisation & Insight Generation	On Job Training	<client>	Create dashboard of metrics that matter for <client> execs	Mentor Review + <client> Data Science Team	8	Q-1	2022	Technical

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Skilled	OSS Transformation	Training Course	Others	Choosing the Right OSS Products for Your Needs	http://passionateaboutoss.com/oss-consultancy-training/choosing-an-oss/	3	Q-2	2022	Technical
Skilled	OSS Transformation	On Job Training	<client>	Undertaking a vendor selection for a Real / Sample OSS transformation for <client>	Mentor Review	20	Q-2	2022	Technical
Skilled	OSS Transformation	Training Course	Others	OSS Project Planning	http://passionateaboutoss.com/oss-consultancy-training/oss-project-planning	2	Q-3	2022	Technical
Skilled	OSS Transformation	On Job Training	<client>	Preparing a project plan for a Real / Sample OSS transformation for <client>	Mentor Review	15	Q-3	2022	Technical
Skilled	OSS Transformation	Shadowing	<client>	Shadow <client> infrastructure team to understand hardware / hosting infrastructure required to support the proposed OSS/BSS applications	<client> Infrastructure Team	3	Q-3	2022	Technical
Mastery	OSS Implementation	On Job Training	<client>	Build an OSS/BSS sandpit environment on <client> infrastructure (possibly using an open-source OSS like Opmantek)	Mentor review + <client> Infrastructure Team	25	Q-4	2022	Technical
Mastery	OSS Implementation	Training Course	Others	Developing a Data Integration Plan	http://passionateaboutoss.com/oss-consultancy-training/data-integration-planning/	2	Q-1	2023	Technical
Mastery	OSS Implementation	On Job Training	<client>	Preparing a data integration plan for a Real / Sample OSS transformation for <client>	Mentor Review	15	Q-1	2023	Technical
Mastery	OSS Implementation	Training Course	Others	Integrating with other Systems	http://passionateaboutoss.com/oss-consultancy-training/oss-integrations/	2	Q-2	2023	Technical
Mastery	OSS Implementation	On Job Training	<client>	Preparing a network & systems integration plan for a Real / Sample OSS transformation for <client>	Mentor Review	15	Q-2	2023	Technical
Mastery	OSS Implementation	On Job Training	<client>	Preparing an OSS test strategy for a Real / Sample OSS transformation for <client>	Mentor Review	5	Q-3	2023	Technical
Mastery	OSS Implementation	On Job Training	<client>	Preparing an OSS team training strategy for a Real / Sample OSS transformation for <client>	Mentor Review	3	Q-3	2023	Technical
Mastery	OSS Implementation	On Job Training	<client>	Preparing an OSS business process re-engineering (BPR) strategy for a Real / Sample OSS transformation for <client>	Mentor Review	5	Q-3	2023	Technical
Mastery	OSS Implementation	On Job Training	<client>	Preparing an OSS change management and communication strategy for a Real / Sample OSS transformation for <client>	Mentor Review	5	Q-4	2023	Technical
Mastery	OSS Implementation	Certification	Others	Artificial intelligence & machine learning	TBC		Q-4	2023	Technical
Mastery	OSS Implementation	Certification	Others	Cloud hosting and virtualisation	TBC (eg AWS certification)		Q-4	2023	Technical
Mastery	OSS Implementation	Shadowing	Intl.	Advanced / innovative operations	TBC (eg an innovative international telco)		Q-4	2023	Technical